

## All About Kiss IT

IT is all about partnership.

### Who are we?

Kiss IT is a group of dedicated professionals based in Melbourne Australia.

We are a reputable single source, data communications network service and support organisation, and today we develop, implement and manage IT solutions for a wide range of small to medium sized enterprises. We even troubleshoot complex technical problems for public companies.

Our technical support personnel and partners, are all highly experienced in multiple network technologies.

That's why our clients rely on us to provide critical network support. Their confidence in our people is our best reference.

Our reliability is your greatest insurance of continued productivity.



### Our Mission

We aim to empower our clients with the IT network infrastructure best suited to their business budget and growth objectives.

We remove the burden of network management with an outsourced service that delivers a tangible ROI in the short term.

### Our Focus

Data distribution is the name of the game.

Who wants what, where, when and how.

We are totally focused on our customer's business and the application of appropriate technologies that will support their corporate goals.

### Our Strengths

Our people are our greatest asset. Their experience and their thinking deliver exceptional insights into all your data communications needs.

We keep IT simple. No jargon.

We understand networks are continuously evolving and therefore ensure all our clients are positioned to reap the advantages.

All of our field and technical personnel attend training presented by the major manufacturers, involving network technology, platform, operating system and protocols

Utilising the very latest network analysis tools we are able to lift your performance benchmarks to new levels, saving you even more resources, time and money.

We understand the critical importance of workflow processes and how they apply to better business productivity.

Our recommended solutions then determine the most appropriate products to be deployed, not vice versa.

That's why we get it right the first time.

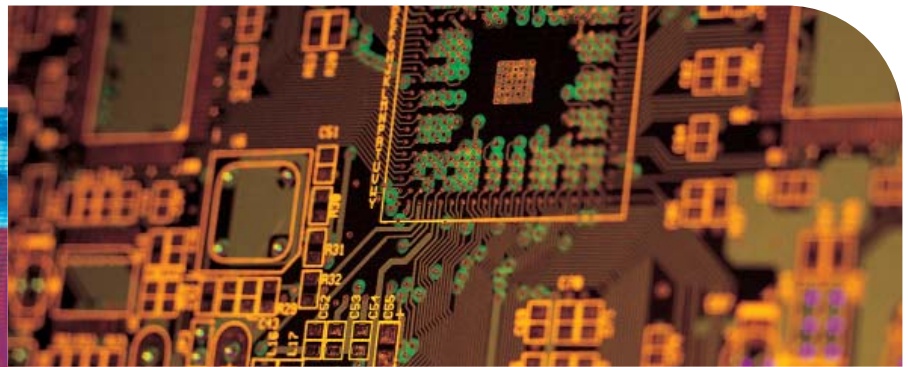
## KISS IT DOES



# KISS

# IT

KEEP IT SIMPLE SYSTEMS  
INFORMATION TECHNOLOGY



## Our Services

## KISS IT DOES

### Our Product Solutions

- > *Hardware Sourcing and Procurement*
- > *Computer Finance and Leasing Options*
- > *Firewall Security and Anti-Virus Services*
- > *Accounting Systems, Installation and Support*
- > *CRM Systems and Enterprise-wide Integration*
- > *Document Management Systems*

### Our Service Solutions

- > *Network Design and Support Services*
- > *Configuration and Integration Services*
- > *Messaging and Collaborative Services*
- > *Software Training and Support*
- > *Preventative Maintenance Services*
- > *Network Cabling Installation Services*

### Our Major Partners

- > Microsoft
- > Novell
- > Hewlett Packard
- > IBM
- > Cisco
- > Citrix
- > Intel
- > Legrand
- > MYOB
- > Info Organiser

### Kiss IT Total Network Support

Our network engineers are hands on, experienced technicians. They are fully up to speed in all aspects of network development, implementation, management and maintenance. Our credentials with major vendors includes

- > *Microsoft Certified Systems Engineers*
- > *Certified Novell Engineers*
- > *Citrix Certified Administrators*
- > *Cisco Certified Administrators*
- > *Checkpoint Firewall Administrators*

We are also fully qualified as a Microsoft Certified Solutions Provider, a Novell Net Provider and an Intel Network Communications Provider.

When you consolidate your total IT requirements with Kiss IT you know you have a fully responsible partner in charge. No more arguing about who is at fault.

### Your Advantage

Our proven performance over recent years has helped our clients to achieve new level of competitiveness through real productivity gains.

We know what works, reliably, and we partner with you to deliver commercially relevant solutions that keep you focused on your core business. With Kiss IT you need not waste time worrying about day to day network performance or security.



**We just do IT**

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